



## COVID Safety & Well-Being Plan

The Hyatt Regency Minneapolis is committed to caring for our guests and colleagues, as your safety and well-being are always our top priority. Safety First, Well-Being Always.

We remain vigilant in following cleaning procedures and safety protocols to ensure that we are providing a safe and enjoyable environment. We would like to share some of the health and safety precautions you can expect.

### ARRIVAL EXPERIENCE:



Mobile Check-In and Keyless entry is available through the World of Hyatt App.

Plexi shields with transaction portals limits contact at front desk for a more traditional check-in

Social distancing signage and floor decals

Guest room keys sanitized after each use

Credit card chip & pin reader sanitized after each use

Bell Carts sanitized after each use

All high-touch surface areas in hotel lobby are cleaned every two hours with approved high-grade disinfectant cleaning agent.

### GENERAL SAFETY & HYGIENE:



Face coverings are optional for fully vaccinated guests and hotel employees.

Face coverings are required for non-vaccinated guests and hotel employees.

Hand sanitizer stations prominently placed throughout Hotel, to include lobby, event space, fitness center, and colleague work areas

### SOCIAL DISTANCING:



Signage and floor decals placed in prominent areas to encourage social distancing

### GUESTROOMS:



Guestrooms and suites have a resting period of 24 hours prior to being assigned to another guest as availability allows.

Contactless delivery of guest request items

All in-room collateral removed and is available on the TV

Light housekeeping service (garbage, towels, waters, amenities) available upon request. Full service housekeeping provided after 4<sup>th</sup> night of stay.

### FOOD AND BEVERAGE:



Plexi shields with transaction portals at check-out locations in Market

Touchless menu option available via QR code

Social distancing signage and floor decals

Enhanced food safety protocols

### EVENTS:



Meeting space will be tailored to each event to ensure a quality experience and encourage social distancing.

Hand sanitizer stations available throughout event space

Modified banquet food and beverage experience

### GLOBAL CARE & CLEANLINESS COMMITMENT:



Hyatt remains committed to providing safe and clean environments and to upholding the highest cleanliness. <https://www.Hyatt.com/info/global-care-and-cleanliness-commitment>